

SUSTAINABILITY POLICY

Aware of the importance of maintaining a sustainable tourism development, and adopting the principles adopted specifically in the Sectoral Technical Standard NTS-TS 003, FEEL MEDELLÍN is committed to carry out a sustainable management of its activities, through the adoption of commitments aimed to prevent, eliminate or reduce the impact of our facilities and activities, as well as optimize the sustainability of FEEL MEDELLÍN, improving its behavior with the environment.

In the same sense, FEEL MEDELLÍN has adopted the following policy of sustainable tourism, through which it undertakes to comply with the requirements established in Sectorial Technical Standard NTS-TS 003, which includes, among others, the legal requirements that regulate the effects generated for tourism activity. Likewise, we commit ourselves to motivate and train our staff with training and awareness actions on the principles of sustainable tourism, to promote good environmental practices in the environment, participate in external activities, and inform both internally and externally about the progress and environmental actions of the company.

One of our main objectives is to perfect sustainable management, assuming the commitments of continuous improvement in all areas of sustainability: sociocultural, economic and environmental, as well as customer satisfaction through our activities. To do this, the projects will be submitted to criteria of sustainability and efficiency in the use of resources. This sustainable tourism policy will be updated whenever circumstances require, adopting and publishing in both cases new sustainability objectives.

FEEL MEDELLÍN declares its commitment to the implementation of the Management System for Sustainability, promoting the protection of tourist destinations, the natural and cultural heritage of the nation and the environment, as well as a Code of Ethics that rejects sexual exploitation and commercial of children and adolescents, the trafficking of women and the consumption of psychoactive substances, as well as reject any type of racial or gender discrimination.

FEEL MEDELLÍN promotes:

- Purchase and consumption of foods that use recyclable wrappers or don't use wrappers at all.
- Proper disposal of the waste that can be generated for its correct classification according to whether or not it is biodegradable.
- Conservation of animal habitats (animal sanctuaries and animal health centers rehabilitation of wildlife) and protection of endangered species.
- Rejection of the purchase of animals or plants, which constitutes a crime and contributes to the disappearance or affectation of the species.
- Denial of sexual exploitation, promoting responsible tourism as an axis fundamental of tourism activity and constantly working for the prevention and protection of victims.
- Reduction of CO2 emissions of any vehicle used for the operation or promotion of the tourist activity.

- Energy saving by optimizing the use of electronic devices.
- Openness to different cultures and traditions, in order to generate an exchange positive for the knowledge and experiences acquired during the tourist activity.
- Respect for human rights, avoiding any form of infringement even against fundamental objectives of tourism.
- Respect for cultural resources: Tourist activities should be practiced with respect for the artistic, archaeological and cultural heritage.
- Economic and social development, promoting the purchase of crafts and local products according to the principles of fair trade.
- Self-care in the face of sanitary situations of the destinations to visit, health, security and timely information on the services to be acquired, avoiding the trafficking of drugs, weapons, antiquities, protected species, or products or substances that are dangerous or prohibited by national regulations.

FEEL MEDELLÍN presents the current legal regulations to prevent the illegal trafficking of species of flora, fauna and cultural heritage goods, which is considered a crime in Colombia for which fines and imprisonment may be incurred:

- Law 17 of 1981 and Law 1333 of 2009 on International Trade in Endangered Species of Wild Fauna and Flora.
- Law 63 of 1986 and Law 1185 of 2008 on Trade in Cultural Goods
- Resolution 0584 of 2002 on Wild Species that are threatened in the National territory.
- Law 1453 of 2011, Article 32. Illicit management of exotic species.

Similarly, FEEL MEDELLÍN promotes compliance with the applicable regulations to counteract the sexual exploitation of minors:

- Law 1336 of 2009 by means of which Law 679 of 2001 is added and strengthened to combat exploitation, pornography and sex tourism with children and adolescents.
- Law 679 of 2001 by means of which a statute is issued to prevent and counteract exploitation, pornography and sexual tourism with minors, in development of article 44 of the Constitution.
- Law 599 of 2000. Penal Code, Title IV: "Crimes against freedom, integrity and sexual formation".

Additionally, FEEL MEDELLÍN guarantees through its daily activities and projects:

- Efficient use of energy.
- Efficient use of water.
- Efficient use of paper.
- Responsible use of cleaning products.